



Duty Of Candour Report January 2024

Cherrytrees Hawick

Duty of Candour

All health and social care services in Scotland have a duty of candour. This is a legal requirement which means that when things go wrong and mistakes happen, the people affected understand what has happened, receive an apology, and that organisations learn how to improve for the future.

An important part of this duty is that we provide an annual report about the duty of candour in our services. This short report describes how Cherrytrees Children's Nurseries has operated the duty of candour during the time between 1 January 2023 and 31 December 2024.

About Cherrytrees Nurseries

Cherrytrees Children's nurseries is a private childcare service in Hawick for up to 56 children aged 0-5 years at any one time that works in partnership with Scottish Borders Council. We aim to ensure that we care for children in a way which supports them to grow and develop.

How many incidents happened to which the duty of candour applies?

In the last year, there has been no incident/s to which the duty of candour applied.

These are where types of incidents have happened which are unintended or unexpected, and do not relate directly to the natural course of someone's illness or underlying condition.